

Figure 1

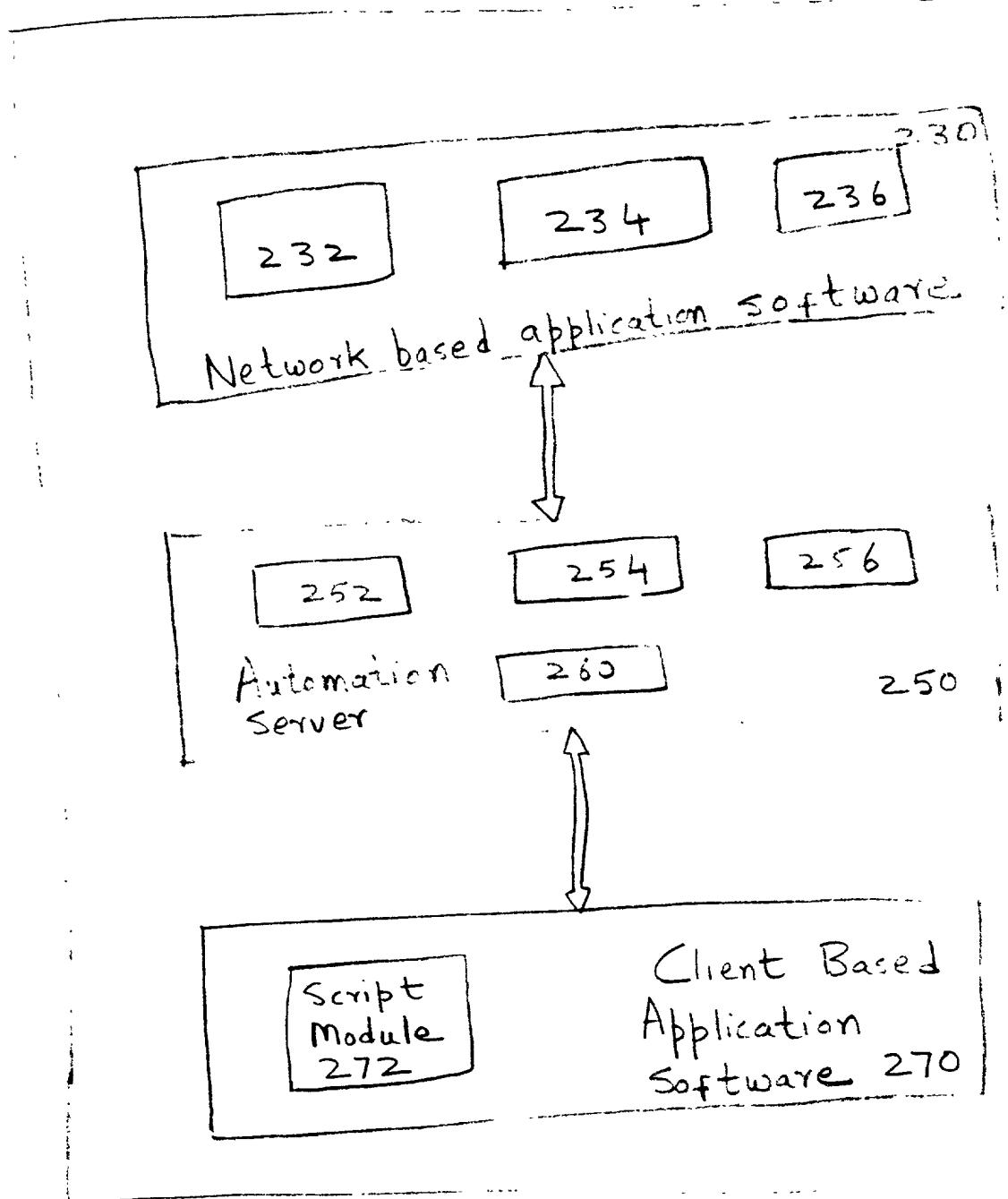


Figure 2

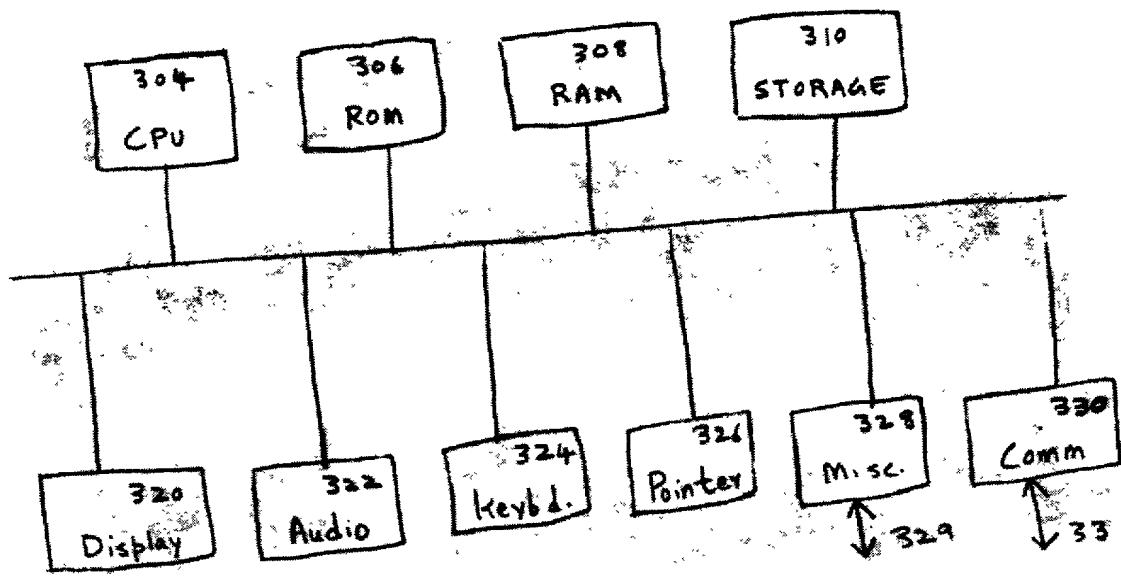


Figure 3

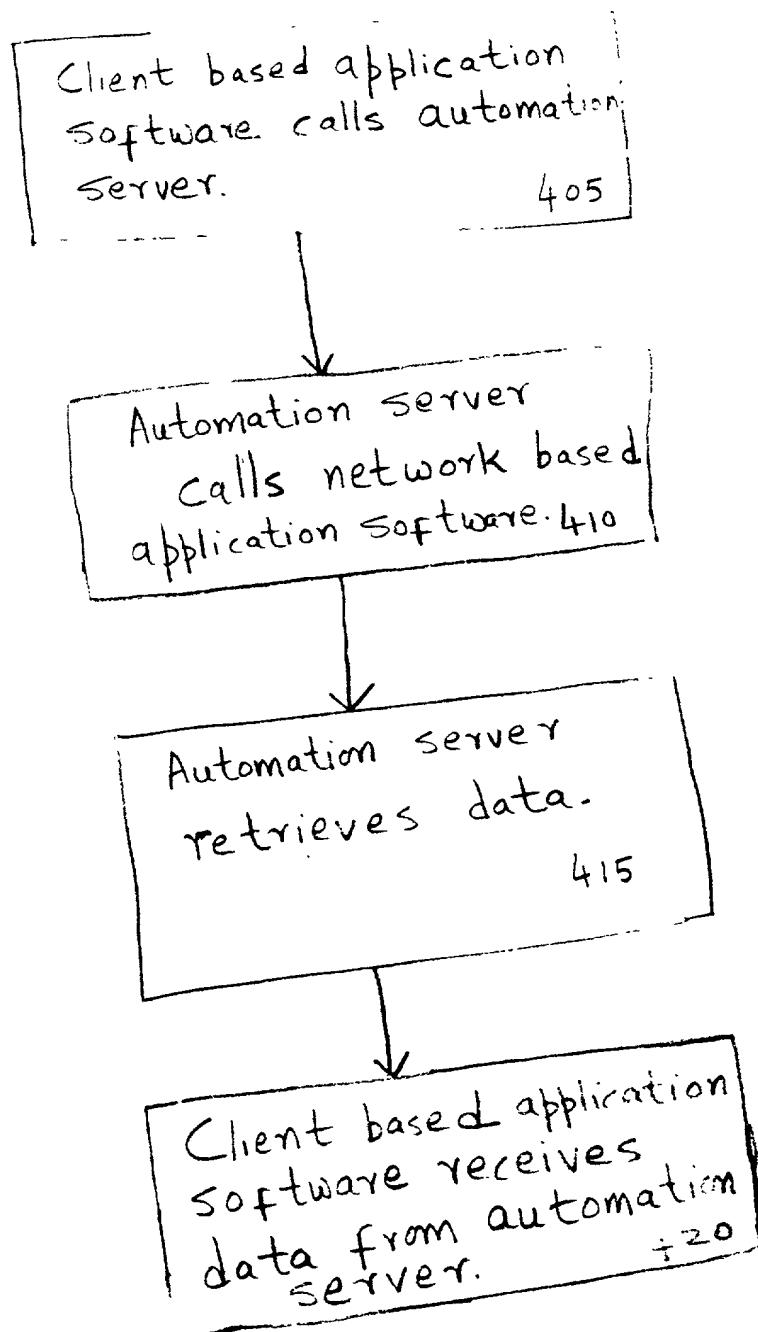


Figure 4A

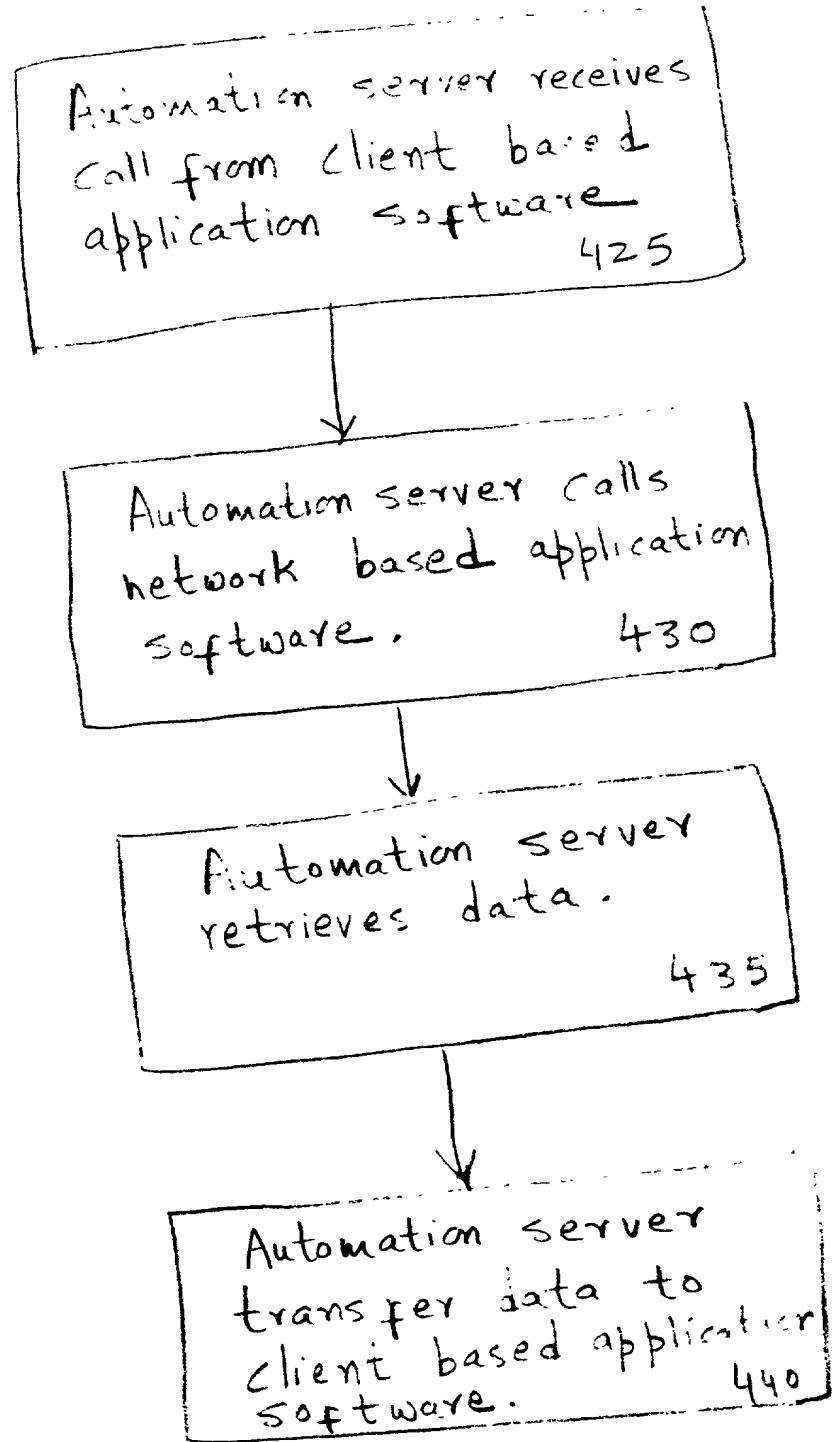


Figure 4B

Network based application  
software receives call  
from automation server.

445

Network based application software  
transfers data to  
the automation server.

Figure 4C

Client based application software  
requests data from network  
based application software  
through automation server.

455

Client based application  
software receives data from  
network based application  
software through automation  
server.

460

Figure 4 D

http://localhost/start.swe - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Search Favorites History

Address http://localhost/start.swe Go

Server Requests Home Contact Us Households Opportunities Server Administration Service Campaigns SmartScripts Orders Accounts Partners Cor

My Opportunities 504

Help Profile Logout SIEBEL 2000

Synchronize Database Synchronize Calendars Reports

Account: 504

**Accounts**

New Name Site Main Phone # Account Team Territory Industry Status URL Owner Instance Alias Delete Save

AAAName162		SADMIN								
AAAName415		SADMIN								
AAAName645		SADMIN								
TestAcc1		SADMIN								
VYY	YYY	502								
newv		SADMIN								
ss	dast	SADMIN								

More Info Account D&B Reports Briefing Activities Activity Plans Messages Agreements Address Book Assessments Assets Attachments Back Office

Save Reset

**ACCOUNT DETAILS**

Name: 504

Site:

Address: 500

City:

**POTENTIAL**

Account Team: SADMIN

Territory:

Account Type:

Industry:

**RELATIONSHIP**

Status:

Partner:

Expertise:

Competitor:

**AUDIT**

Assignment Area Code:

Assignment Country Code:

Shipping Terms:

Local Intranet 12:01 P

Figure 5

## Navigation

New View: Account List View

## View Info:

Bus Object: Account

Bus Comp: Events Venue Room

View: Account List View

Applet: Account List Applet

Field Values:

Name	Site	URL	Account Team	Main Phone
AAAName162			SADMIN	
AAAName416			SADMIN	
AAAName845			SADMIN	
TestAcc1	YYY		SADMIN	
new			SADMIN	
ss	daf		SADMIN	502

Bus Comp Name:

600

Figure 6